

Exporting orders to the Warehouse Management System

This document is designed to facilitate the data export process for the daily order file. Such a file is posted to our secured network on a daily basis, and following very specific guidelines. This document is intended to be read and adhered to by the technical team in charge of sending orders to Global Response Fulfillment for daily processing.

Several business decisions must be made which impact the process outlined in this document. Therefore, it is Global' Response's recommendation that a meeting (or conference call) takes places which includes the business owner\decision maker, a Global representative, and the technical team, to flush out the business rules prior to the execution of this process.

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Background

Warehouse Management System (WMS)

Our Warehouse Management System is Multichannel Order Manager (M.O.M.) from Dydacomp. M.O.M. is specifically designed to handle today's multi-channel retail, wholesale and distribution businesses.

Export Process and Timeline

Orders from a third party order taking application (such as a call center or shopping cart) are typically sent to our secured FTP site, in batch modes, and according to our specifications.

We recommend the files be exported at around midnight each day, for that day's orders. We will import them the following business morning and ship that same day.

Other Export Processes

This document does not cover EDI, APIs or XML transfer. Please contact Global Response Fulfillment for details for either of those integration options.

Technical Details

Secured FTP

Orders are exported from your application(s) to our secured FTP site(s).

We recommend you access the secure ftp site using Ipswitch, or you may choose another ftp client. Please refer to the SSH WS FTP Pro Setup Specifications documentation for details.

File Format

The File format shall be CSV and must be COMMA delimited (standard carriage return and line feed pair (ASCII/CRLF=0x0D 0x0A)).

When including data that contains commas, the fields require a text qualifier which is normally double quotes (""), for example:

First , Last, DisplayName
"Michael", "Shooster", "Shooster, Michael"

Nomenclature

Feel free to name the files as you wish. Most clients use a variation of the following:

Client_Name-DDMMYY, where Client_Name is usually an abbreviation.

Export File Specifications

The following provides additional explanations for some aspects of this document.

Bill To and Ship To

Orders will be shipped to the address and names field. A different Ship To Address can be provided, in which case the Ship To fields must be populated as well.

International Shipping

International shipments are indicated in the FOREIGN field. The country codes are provided in a spreadsheet and are marked in the COUNTRY and SCOUNTRY fields.

Shipping Method for the Order

Indicate the shipping method by a code in the SHIPVIA field. The codes are as follows:

FC	First Class with Delivery Confirmation for Parcels
FC1	First Class with Delivery Confirmation for Flat
FC2	First Class without Delivery Confirmation for Parcels
FC3	First Class without Delivery Confirmation for Flats
PM	Priority Mail with Delivery Confirmations for Parcels
PM1	Priority Mail with Delivery Confirmations for Flats
PM2	Priority Mail without Delivery Confirmations for Parcels
PM3	Priority Mail without Delivery Confirmations for Flats
PP	Parcel Post
IPP	International Parcel Post
FEG	FedEx Ground
FEH	FedEx Home Deliveries
FE2	FedEx 2 day
FE3	FedEx 3 day
FEX	FedEx Priority Overnight
FES	FedEx Standard Overnight
FGI	FedEx International Ground (Puerto Rico)
FEI	FedEx International Priority
FEC	FedEx International Economy
FSP	FedEx Saturday Priority
UPS	UPS Ground
UP2	2 day UPS
CPU	Customer Pick Up

Payment Processing Specifications

- A. Authorize and Settle Payments before you export orders. Client chooses to authorize and settle the payments before the orders are downloaded.
 - o Mark field 52 PAYMETHOD as IN and pass blanks in fields 99, 100, 101, 102, 103, 104, 26 and 29.
 - o Please define the Refund process for returns or cancellation. Please note Global Response cannot issue a refund when using this process.

- B. Authorize transactions before exporting orders, we Settle Payments for you
 - o Client will pre-authorize payments and Global Response will send settlements requests in a batch mode each shipping day. Credit Card transactions are summarized by the credit card processor at the end of day and a single deposit is made to client’s merchant bank. All transactions are processed using your merchant account. We adhere to PCI compliance.
 - o Authorize.net is our preferred secure gateway for payment processing.
 - o WMS and client must be setup with the same Authorize.net account. Please let us know the name of the Payment Processor your Merchant Account uses. An additional form is required for this method.
 - o Please refer to details below for required fields. If one of the fields is left blank or populated incorrectly, the authorization may not be recorded properly. This could lead to declines because the system could potentially be authorizing the same card multiple times.
 - o Details for payment processing setup for the orders download:

<i>Field #</i>	<i>Field Name</i>	<i>Type</i>	<i>Length</i>	<i>Decimal Places</i>
52	PAYMETHOD Method of Payment – Should be set to CC (Credit Card)	Character	2	N/A
99	RCODE RCODE is the response code of the authorization transaction. For an Authorize.net account this field should be 1 = approved. 2 = declined. For Plug N Pay this field should be A = approved. D = declined. This should always be a 1 or an A because you should not allow an order to go through on the web if the credit card is declined.	Character	3	N/A
100	APPROVAL APPROVAL is the approval code of the transaction provided by authorize.net	Character	10	N/A
101	AVS	Character	2	N/A

AVS is the address verification response. Please refer to the list below for acceptable submissions for this field

102 ANTRANS_ID Character 30 N/A
 ANTRANS_ID is the authorize.net transaction ID for this authorization. This must be filled in otherwise the system will not be able to locate the authorization on authorize.net to capture the funds. The Authorize.net transaction ID is 10 digits long and the Plug N Pay transaction id is 19 digits long.

103 AUTH_AMT Numeric 11 2
 AUTH_AMT is the dollar amount that has been authorized.

104 AUTH_TIME Date Time 8 N/A
 AUTH_TIME is the 8 digit date which the authorization was completed on the web site. This date should not be older than 7 days prior to current day.

Possible AVS response codes

Field number 101 AVS must be filled in with one of the following codes, if it is not MOM will not accept the authorization.

Code	Response
B	Address information is not provided for AVS Check
E	AVS Error
G	Non US Card Issuing Bank
R	Retry, system is unavailable
S	AVS is not supported by card issuing bank
U	Address information for cardholder is unavailable
Y	Street address matches and first 5 digits of Zip Code Match
A	Street address matches & first 5 digits of ZIP Code Do NOT Match
W	Street address does not match and 9 digits of Zip Code Match
Z	Street address does not match and first 5 digits of Zip Code Match
N	Street address does not match & first 5 ZIP digits Do NOT Match
P	AVS not applicable

Besides the above, the following two fields should be left BLANK

26 REFERENCE Character 10 N/A
 29 PAID Numeric 9 2

Orders with fields 26 and 29 populated will import in as pre-paid and ignore the pre-approval information.

Payment Method Specification

Please refer to the PAYMETHOD field and use the following codes as appropriate:

VI	Visa
MC	MasterCards
DI	Discovery
AE	American Express
IN	Invoice – or also Paid

Product Prices for the Orders

Prices for the products can be set one time in our WMS, and then changed on demand. Or, prices may be controlled on the order taking application(s) and the information supplied in the daily order file.

Please refer to the PAYMETHOD field and populate the USEPRICES field and related field(s) properly.

Alternate Order Numbers

Alternate order numbers, such as an order number from the shopping cart, can be transmitted in the PONUMBER field.

Order Export Layout Specifications

Table Legend

- **Position** - The numeric position of the field in the table.
- **Field Name** - The XBASE field name used in programming the information transferred. It serves to classify data kept in this field.
- **Type** - Can be one of 5 types:
 - Character - Text type data
 - Numeric - numbers
 - Integer - a whole number
 - Datetime - a date
 - Logical - True or False
- **Width** - The maximum number of spaces that the field element can occupy. If the field is not filled, the information is left-justified in the field.
- **Dec.** - For numeric fields only. The number of decimal places reserved for the numeric value. This field is not applicable in Comma Delimited format.
- **Description of Field** - A definition of the field's contents. RESERVED signifies for M.O.M. use only. FUTURE USE signifies that the field may be used in a future release. UK Only signifies that the field is used for the UK Edition of M.O.M.

Color Legend

Indicates Required Fields

Indicates Highly Useful Fields

Indicates Payment Processing Fields (refer to the Payment Processing section above)

Skipping Fields

Some of the data may not be relevant to your program. Please skip such non-relevant data, but leave the field in the CSV file, as a blank.

Table

POSITION		FIELDNAME	TYPE	WIDTH	DEC	DESCRIPTION	PRINT PACKING SLIP
1	A	CUSTNUM	Numeric	10	N/A	Leave blank. DO NOT USE	
2	B	ALTNUM	Character	15	N/A	Client's Order Number. Also must pass in field #121	YES
3	C	LASTNAME	Character	20	N/A	Last name (Billing address)	YES
4	D	FIRSTNAME	Character	15	N/A	First name	YES
5	E	COMPANY	Character	40	N/A	Company name	YES
6	F	ADDRESS1	Character	31	N/A	First address line	YES
7	G	ADDRESS2	Character	31	N/A	Address line 2	YES
8	H	CITY	Character	30	N/A	City	YES
9	I	STATE	Character	3	N/A	State/Province	YES
10	J	ZIPCODE	Character	10	N/A	ZIP /Postal Code	YES
11	K	CFOREIGN	Character	1	N/A	Leave blank or pass 'N' for US address	
						Indicate 'X' or 'Y' for International country	
12	L	PHONE	Character	18	N/A	Format (xxx) xxx-xxxx	YES
13	M	COMMENT	Character	40	N/A	Blank	
14	N	CTYPE1	Character	1	N/A	Blank	
15	O	CTYPE2	Character	2	N/A	Blank	
16	P	CTYPE3	Character	4	N/A	Blank	
17	Q	TAXEXEMPT	Character	1	N/A	Indicate 'X' or 'Y' if customer has a tax exempt status. Leave blank or type 'N' if customer does not have tax exempt status.	
18	R	PROSPECT	Character	1	N/A	Indicate 'X' or 'Y' for a catalog request or other request for information (not an order). Leave blank or type 'N' for an order	

POSITION		FIELDNAME	TYPE	WIDTH	DEC	DESCRIPTION	PRINT PACKING SLIP
19	S	CARDTYPE	Character	2	N/A	Credit Card type. Refer to the list of Credit Card Codes	
20	T	CARDNUM	Character	19	N/A	Credit Card Number. Spaces are permitted. Dashes are not permitted	
21	U	EXPIRES	Character	5	N/A	Credit card Expiration date. The format should be MM/YY	
22	V	SOURCE_KEY	Character	9	N/A	Source key for this order/customer. If used, a source key definition table must be defined. MUST BE UPPER CASE	
23	W	CCATALOG	Character	6	N/A	Catalog code for this order	
24	X	SALES_ID	Character	3	N/A	Sales ID	
25	Y	OPER_ID	Character	3	N/A	Operator ID	
26	Y	REFERENCE	Character	20	N/A	Blank	
27	AA	SHIPVIA	Character	3	N/A	If Blank, the default method setup for the account is used. Designated shipping method for the order. Refer to the shipping table for codes.	YES
28	AB	FULFILLED	Character	1	N/A	Leave blank or type 'N' to indicate that this order has not been filled	
29	AC	PAID	Numeric	9	2	0 or Blank, or the amount paid	
30	AD	CONTINUED	Character	1	N/A	Leave blank or type 'N' to indicate this record is not a continuation. Indicate a 'X' or 'Y' if this order is a continuation of the previous record. Used for orders that contains more than 5 products. It is not necessary to repeat any customer information on the next record. Can also be used for multiple shipping methods or shipping addresses. Each new continued entry requires its own shipping address and or shipping method. Only record the additional product entries.	
31	AE	ORDER_DATE	Date	8	N/A	Order date CSV format: date must be either YYYYMMDD or MM/DD/YYYY; DBF format: date must be MM/DD/YY SDF format: date must be YYYYMMDD	
32	AF	ODR_NUM	Numeric	8	N/A	PO number for the order	NO

POSITION	FIELDNAME	TYPE	WIDTH	DEC	DESCRIPTION	PRINT PACKING SLIP	
33	AG	PRODUCT01	Character	20	N/A	The 1st product code on the order	YES
34	AH	QUANTITY01	Numeric	8	2	The quantity of this product	YES
35	AI	PRODUCT02	Character	20	N/A	2nd product code on the order	YES
36	AJ	QUANTITY02	Numeric	8	2	The quantity of this product	YES
37	AK	PRODUCT03	Character	20	N/A	3rd product code on the order	YES
38	AL	QUANTITY03	Numeric	8	2	The quantity of this product	YES
39	AM	PRODUCT04	Character	20	N/A	4th product code on the order	YES
40	AN	QUANTITY04	Numeric	8	2	The quantity of this product	YES
41	AO	PRODUCT05	Character	20	N/A	5th product code on the order	YES
42	AP	QUANTITY05	Numeric	8	2	The quantity of this product	YES
43	AQ	SLASTNAME	Character	20	N/A	Last name (Optional Shipping address)	YES
44	AR	SFIRSTNAME	Character	15	N/A	First name (Optional Shipping address)	YES
45	AS	SCOMPANY	Character	40	N/A	Company name (Optional Shipping address)	YES
46	AT	SADDRESS1	Character	40	N/A	First address line (Optional Shipping address)	YES
47	AU	SADDRESS2	Character	40	N/A	Second address line (Optional Shipping address)	YES
48	AV	SCITY	Character	20	N/A	City (Optional Shipping address)	YES
49	AW	SSTATE	Character	3	N/A	State/Province (Optional Shipping address)	YES
50	AX	SZIPCODE	Character	10	N/A	ZIP Code/Postal Code (Optional Shipping address)	YES
51	AY	HOLDDATE	Date	8	N/A	Establishes a date to hold order before processing	
52	AZ	PAYMETHOD	Character	2	N/A	Method of Payment CC - Credit Card CK - Check PP - PayPal GO - Google Checkout IN - Open Invoice CO - COD order If not entered, the system determines payment based on accompanying CARDNUM field or system default	
53	BA	GREETING1	Character	30	N/A	1st line of Box label greeting (small print)	Bottom Mailing Label in Small Print

POSITION	FIELDNAME	TYPE	WIDTH	DEC	DESCRIPTION	PRINT PACKING SLIP	
54	BB	GREETING2	Character	30	N/A	2nd line of Box label greeting (small print)	Bottom of Mailing Label in Small Print
55	BC	PROMOCRED	Numeric	8	2	Promotional Credit	
56	BD	USEPRICES	Character	1	N/A	Leave blank or enter an 'N' to use system defined prices	
						Indicate a 'X' or 'Y' for for variable and\or discounted prices for the order. The next 10 fields will be used to assign prices and discounts to the line items.	
57	BE	PRICE01	Numeric	12	4	Price for 1st product code	YES
58	BF	DISCOUNT01	Numeric	3	N/A	Discount expressed as a percentage (0-99)	YES
59	BG	PRICE02	Numeric	12	4	Price for 2nd product code	YES
60	BH	DISCOUNT02	Numeric	3	N/A	as a percentage	YES
61	BI	PRICE03	Numeric	12	4	Price for 3rd product code	YES
62	BJ	DISCOUNT03	Numeric	3	N/A	as a percentage	YES
63	BK	PRICE04	Numeric	12	4	Price for 4th product code	YES
64	BL	DISCOUNT04	Numeric	3	N/A	as a percentage (0	YES
65	BM	PRICE05	Numeric	12	4	Price for 5th product code	YES
66	BN	DISCOUNT05	Numeric	3	N/A	as a percentage	YES
67	BO	USESHIPAMT	Character	1	N/A	Leave this field blank, or 'N' to have system calculate shipping charges.	
						Indicate with an 'X' or 'Y' if you wish to use the SHIPPING field (field #68) to control the shipping charges for the order.	
68	BP	SHIPPING	Numeric	8	2	The shipping charges to assign to the order if the USESHIPAMT field is used.	
69	BQ	EMAIL	Character	50	N/A	Customer's e-mail	
70	BR	COUNTRY	Character	3	N/A	If blank, default is USA.	YES
						Country code for the billing address on an order. Refer to the Country Codes table	

POSITION		FIELDNAME	TYPE	WIDTH	DEC	DESCRIPTION	PRINT PACKING SLIP
71	BS	SCOUNTRY	Character	3	N/A	If blank, default is USA. Country code for the billing address on an order. Refer to the Country Codes table.	YES
72	BT	PHONE2	Character	18	N/A	Fax number	
73	BU	SPHONE	Character	18	N/A	Shipping phone no	
74	BV	SPHONE2	Character	18	N/A	Shipping fax no	
75	BW	SEMAIL	Character	50	N/A	Shipping e-mail	
76	BX	ORDERTYPE	Character	6	N/A	The order type code	
77	BY	INPART	Character	1	N/A	Invoice part letter code	
78	BZ	TITLE	Character	40	N/A	Title of the bill-to name; e.g., president, manager	
79	CA	SALU	Character	6	N/A	The salutation for the bill-to name	
80	CB	HONO	Character	6	N/A	The honorific for the bill-to name	
81	CC	EXT	Character	5	N/A	Phone extension for the bill-to name	
82	CD	EXT2	Character	5	N/A	Alternate phone ext for bill-to name	
83	CE	STITLE	Character	40	N/A	The title for the ship-to name	
84	CF	SSALU	Character	6	N/A	The salutation for the ship-to name	
85	CG	SHONO	Character	6	N/A	The honorific for the ship-to name	
86	CH	SEXT	Character	5	N/A	Phone extension for the ship-to name	
87	CI	SEXT2	Character	5	N/A	Alternate phone ext for ship-to name	
88	CJ	SHIP_WHEN	Datetime	8	N/A	Scheduled date for shipment	
89	CK	GREETING3	Character	35	N/A	3rd line of Box label greeting	NO
90	CL	GREETING4	Character	35	N/A	4th line of Box label greeting	NO
91	CM	GREETING5	Character	35	N/A	5th line of Box label greeting	NO
92	CN	GREETING6	Character	35	N/A	6th line of Box label greeting	NO
93	CO	PASSWORD	Character	20	N/A	Blank	
94	CP	CUSTOM01	Character	240	N/A	Custom Information for 1st item	Under SKU Description
95	CQ	CUSTOM02	Character	240	N/A	Custom Information for 2nd item	Under SKU Description
96	CR	CUSTOM03	Character	240	N/A	Custom Information for 3rd item	Under SKU Description
97	CS	CUSTOM04	Character	240	N/A	Custom Information for 4th item	Under SKU Description

POSITION	FIELDNAME	TYPE	WIDTH	DEC	DESCRIPTION	PRINT PACKING SLIP	
98	CT	CUSTOM05	Character	240	N/A	Custom Information for 5th item	Under SKU Descript
99	CU	RCODE	Character	3	N/A	Transaction Response Code For Authorize.net 1 = approved 2 = declined For Plug N Pay: A = approved D = declined <i>Must be a 1 or an A. Only approved orders should be transferred</i>	
100	CV	APPROVAL	Character	10	N/A	APPROVAL is the approval code of the transaction provided by Authorize.net	
101	CW	AVS	Character	2	N/A	AVS is the address verification response. Please refer to the list below for acceptable submissions for this field	
102	CX	ANTRANS_ID	Character	40	N/A	Authorize.net transaction ID for this authorization. This must be filled in otherwise the system will not be able to locate the authorization on authorize.net to capture the funds. Authorize.net transaction ID is 10 digits long. Plug N Pay transaction id is 19 digits long.	
103	CY	AUTH_s AMT	Numeric	11	2	Authorized Dollar amount	
104	CZ	AUTH_TIME	Datetime	8	N/A	8 digit date which the authorization was completed on the web site. This date should not be older than 7 days prior to current day.	
105	DA	INTERNETID	Character	32	N/A	Order number assigned to the order by the shopping cart	
106	DB	ORDNOTE1	Character	240	N/A	1st Order Notes	NO
107	DC	ORDNOTE2	Character	240	N/A	2nd Order Notes	NO
108	DD	ORDNOTE3	Character	240	N/A	3rd Order Notes	NO
109	DE	ORDNOTE4	Character	240	N/A	4th Order Notes	NO
110	DF	ORDNOTE5	Character	240	N/A	5th Order Notes	NO
111	DG	FULFILL1	Character	240	N/A	1st line of Fulfillment Instructions	
112	DH	FULFILL2	Character	240	N/A	2nd line of Fulfillment Instructions	
113	DI	FULFILL3	Character	240	N/A	3rd line of Fulfillment Instructions	

POSITION	FIELDNAME	TYPE	WIDTH	DEC	DESCRIPTION	PRINT PACKING SLIP	
114	DJ	FULL4	Character	240	N/A	4th line of Fulfillment Instructions	
115	DK	FULL5	Character	240	N/A	5th line of Fulfillment Instructions	
116	DL	INTERNET	Logical	1	N/A	web orders = 'T' or 'F'	
117	DM	PRIORITY	Character	1	N/A	Order Priority. 'H' for High Priority or blank.	
118	DN	NOMAIL	Logical	1	N/A	No correspondence will print for the customer.	
119	DO	NORENT	Logical	1	N/A	Customer name will not be added to a List Management list.	
120	DP	NOEMAIL	Logical	1	N/A	No email correspondence will be sent to the customer.	
121	DQ	PONUMBER	Character	25	N/A	PO number for the order	Referen ce #

Note: unless you intend on passing any of the data represented in the following fields, you may stop at field 121, otherwise continue to pass the following:

POSITION	FIELDNAME	TYPE	WIDTH	DEC	DESCRIPTION	PRINT PACKING SLIP	
122	DR	ADDRESS3	Character	40	N/A	UK Only	
123	DS	SADDRESS3	Character	40	N/A	UK Only	
124	DT	CC_OTHER	Character	4	N/A	Credit Card ID	
125	DU	PROMO_CODE	Character	10	N/A	Order Promotion Code	
126	DV	BEST_PROMO	Logical	1	N/A	Setting to True will allow system to choose the Best Order Promotion regardless of entry in Promo_Code	
127	DW	ORDERMEMO1	Character	70	N/A	Order Memo	1st Messag e Line
128	DX	ORDERMEMO2	Character	70	N/A	Order Memo	2nd Messag e Line
129	DY	ORDERMEMO3	Character	70	N/A	Order Memo	3rd Messag e Line
130	DZ	MULTISHIP	Logical	1	N/A	Blank	
131	EA	R_CODE01	Character	1	N/A	Return Code for PRODUCT01.	
132	EB	R_CODE02	Character	1	N/A	Return Code for PRODUCT02	
133	EC	R_CODE03	Character	1	N/A	Return Code for PRODUCT03	
134	ED	R_CODE04	Character	1	N/A	Return Code for PRODUCT04	

135	EF	R_CODE05	Character	1	N/A	Return Code for PRODUCT05
136	EG	CARDHOLDER	Character	30	N/A	Account Holder's Name for Payment
137	EH	ISSUE_NUM	Character	2	N/A	UK Only
138	EI	IMPORT_ID	Integer (Auto Increment)	4	N/A	RESERVED
138	EJ	FRDATE	Character	5	N/A	UK Only
139	EK	UPDATEADDR	Logical	1	N/A	RESERVED
140	EL	ALTIT_ID01	Character	20	N/A	RESERVED
141	EM	ALTIT_ID02	Character	20	N/A	RESERVED
142	EN	ALTIT_ID03	Character	20	N/A	RESERVED
143	EO	ALTIT_ID04	Character	20	N/A	RESERVED
144	EP	ALTIT_ID05	Character	20	N/A	RESERVED
145	EQ	ROUTINGNUM	Character	10	N/A	Bank's Routing Number for eCheck Payment
146	ER	ACCOUNTNUM	Character	20	N/A	Account Number for eCheck Payment
147	ES	ACCTTYPE	Character	10	N/A	Account Type for eCheck Payment
148	ET	BANKNAME	Character	30	N/A	Bank's Name for eCheck Payment
149	EU	SECURITYKY	Character	10	N/A	UK Only
150	EV	PAYPALID	Character	30	N/A	PayPal Account Email Address
151	EW	TX_CODE	Character	40	N/A	UK Only
152	EX	PREAUTH	Logical	1	N/A	UK Only
153	EY	BESTTTC	Character	13	N/A	Best Time to Call
154	EZ	NOCALL	Logical	1	N/A	Do Not Call Request Indicator
155	FA	NOFAX	Logical	1	N/A	Do Not Fax Request Indicator
156	FB	CERTID	Numeric	12	0	Gift Certificate ID Number
157	FC	GC_RECIP	Character	40	0	Gift Certificate Recipient Name
158	FD	GC_EXPDATE	Datetime	8	0	Gift Certificate Expiration Date
159	FE	GC_NOTE	Character	100	0	Gift Certificate Message
160	FF	PTS_AMT01	Numeric	12	2	Amount of Points Redeemed for Line Item 1 or Amount of Points Redeemed for Order Level Point Redemption
161	FG	PTS_USED01	Logical	1	N/A	Indicates that Points are being redeemed for Line Item 1 or when using Order Level Point Redemption; for the entire order amount
162	FH	PTS_AMT02	Numeric	12	2	The amount of points redeemed for Line Item 2
163	FI	PTS_USED02	Logical	1	N/A	Indicates that Points are being redeemed for Line Item 2
164	FJ	PTS_AMT03	Numeric	12	2	The amount of points redeemed for

						Line Item 3
165	FK	PTS_USED03	Logical	1	N/A	Indicates that Points are being redeemed for Line Item 3
166	FL	PTS_AMT04	Numeric	12	2	The amount of points redeemed for Line Item 4
167	FM	PTS_USED04	Logical	1	N/A	Indicates that Points are being redeemed for Line Item 4
168	FN	PTS_AMT05	Numeric	12	2	The amount of points redeemed for Line Item 5
169	FO	PTS_USED05	Logical	1	N/A	Indicates that Points are being redeemed for Line Item 5
170	FP	SHIP_HOLD	Date	8	N/A	